

## Educ - Vocational Rehabilitation Renal Disease

### Description:

A financial assistance and counseling program established in 1970 by the Idaho Legislature and assigned to IDVR. The intent of the program is to ensure that no Idaho resident who has end stage renal disease (kidney failure) will go without appropriate medically related services or counseling solely due to lack of personal financial resources. End Stage Renal Failure inevitably culminates in death if not treated. Treatment involves life-long dialysis or successful kidney transplant and anti-rejection pharmaceutical treatment thereafter.

### Major Functions and Targeted Performance Standard(s) for Each Function:

1. To assist all Idahoans with unmet medical costs specific to end stage renal failure.
  - A. Achieve a 90% overall satisfaction rate by Idaho citizens served in this program as verified by IDVR's administrative review and quality control process. (Because of the low number of kidney cases, this will be processed every other year.)

Actual Results			
1997	1998	1999	2000
95%	N/A	95%	N/A
Projected Results			
2001	2002	2003	2004
90%	N/A	90%	N/A

### Program Results and Effect:

No resident of Idaho will go without appropriate and timely medical treatment of end-stage renal disease solely due to lack of financial resources. All other available resources shall be utilized prior to the use of appropriated state dollars in accomplishing the intended outcomes of this program. The residents served will benefit in terms of increased longevity and quality of life.

For more information contact Barry Thompson at 334-3390.

## Educ - Vocational Rehabilitation

### Vocational Rehabilitation

#### Description:

The Idaho Division of Vocational Rehabilitation assists residents of the State who are disabled to retain or enter into employment commensurate with their abilities, skills and desires. Only eligible individuals are served; the program is not an entitlement program. Employment is the sole outcome expected. To be considered eligible for IDVR assistance the person must: 1) have a medical (physical or mental) impairment that, 2) present for him/her a substantial impediment to employment, and 3) he/she must be able to benefit from and need Vocational Rehabilitation services in order to secure an employment outcome.

Full employment, independence from governmental support, dignity, and self-respect are the long-term outcomes of the program. Assistance is provided to eligible Idahoans who are disabled through professional guidance and counseling and the provision of other services as needed by the individual to achieve an employment outcome. Primary services may include evaluations and vocational counseling, medical restoration services, training for specific occupations, job development/placement and other goods and services that can reasonably be expected to directly contribute to the person's ultimate employment and independence. You will notice in many instances that the goals established by IDVR exceed the federal requirements set by the Rehabilitation Services Administration. IDVR maintains such high standards to ensure quality services to its clients.

#### Major Functions and Targeted Performance Standard(s) for Each Function:

1. Assist eligible individuals to obtain, maintain, or regain competitive employment outcomes.

- A. The percent of closures with an employment outcome will be no less than 63 to 66% of all individuals who exit the VR program after having received services. Please note the Federal requirement is 55.8%.

Actual Results			
1997	1998	1999	2000
59.67%	59.57%	59.63%	61.91%
Projected Results			
2001	2002	2003	2004
65%	66%	66%	66%

- B. Of all individuals who exit the VR program in competitive employment, the percentage who are individuals with a significant disability will be no less than 80%. Please note the Federal requirement is 62.4%.

Actual Results			
1997	1998	1999	2000
N/A	N/A	N/A	89.25%
Projected Results			
2001	2002	2003	2004
80%	80%	80%	80%

- C. The percentage of clients who exit the VR program in competitive employment shall not be less than 95% of all employment closures. Please note the Federal requirement is 72.6%.

Actual Results			
1997	1998	1999	2000
93.80%	95.35%	93.44%	93.62%
Projected Results			
2001	2002	2003	2004
95%	95%	95%	95%

**Educ - Vocational Rehabilitation**  
**Vocational Rehabilitation**

- D. The average hourly earnings of clients who exit the VR program in competitive or self-employment with earnings equal to at least the minimum wage as a ratio to the state's average hourly earnings. \*
- This is a revised Federal Performance Indicator and method of computation is not yet available.

Actual Results			
1997	1998	1999	2000
N/A	N/A	N/A	N/A
Projected Results			
2001	2002	2003	2004
*	*	*	*

- E. Number of clients served and rehabilitated will be equal to or exceed the previous year figures. (Served/Rehabilitated)

Actual Results			
1997	1998	1999	2000
9,565/1,259	9,825/1,313	10,112/1,464	10,363/1,442
Projected Results			
2001	2002	2003	2004
> or = 2000 Figures	> or = 2001 Figures	> or = 2002 Figures	> or = 2003 Figures

- F. Results from the program evaluation of School-Work Program, with results presented to other Idaho State agencies and national vocational rehabilitation programs. School-Work Program evaluation will commence September 2000 with results available in the 2001 Performance Report.

Actual Results			
1997	1998	1999	2000
Projected Results			
2001	2002	2003	2004

- G. Annual counselor turnover rate will be less than 20%. Please note the national average among public vocational rehabilitation agencies is 20% to 25%.

Actual Results			
1997	1998	1999	2000
N/A	N/A	N/A	12.5%
Projected Results			
2001	2002	2003	2004
<20%	<20%	<20%	<20%

- H. The percentage of skilled and qualified applicants for vocational rehabilitation counselor positions, according to Comprehensive System of Personnel Development (CSPD) requirements, will be at least 75%.

Actual Results			
1997	1998	1999	2000
N/A	N/A	N/A	86%
Projected Results			
2001	2002	2003	2004
75%	75%	75%	75%

## Educ - Vocational Rehabilitation

### Vocational Rehabilitation

2. Ensure that all Idahoans have equal access to services.

A. Individuals with disabilities from minority backgrounds will be served at a rate of at least 3% above the minority working age incidence (5.34%) in the general Idaho population.

Actual Results			
1997	1998	1999	2000
8.99%	10.73%	10.14%	12.3%
Projected Results			
2001	2002	2003	2004
8.34%	8.34%	8.34%	8.34%

B. Individuals with disabilities from minority backgrounds will be rehabilitated in competitive or self-employment at or above minimum wage at a rate of at least 3% above the minority working age incidence rate (5.34%) in the general Idaho population.

Actual Results			
1997	1998	1999	2000
11.19%	12.34%	9.22%	11.5%
Projected Results			
2001	2002	2003	2004
8.34%	8.34%	8.34%	8.34%

C. The percentage of total Division clients served in each of the planning regions of the State will not vary more than 3% from the percentage of the planning regions' share of the total state population.

Actual Results			
1997	1998	1999	2000
1.36%	2.55%	2.99%	2.9%
Projected Results			
2001	2002	2003	2004
3%	3%	3%	3%

3. Ensure that clients and employers are satisfied with the services provided by IDVR.

A. Achieve an 80 to 83% overall satisfaction rate by IDVR clients with their participation in the decision making process and services provided.

Actual Results			
1997	1998	1999	2000
88.90%	100%	87.50%	94.44%
Projected Results			
2001	2002	2003	2004
82%	83%	83%	83%

B. The percentage of clients who enter employment after receiving VR services who are satisfied with their employment shall be at least 85% .

Actual Results			
1997	1998	1999	2000
88.9%	100%	100%	100%
Projected Results			
2001	2002	2003	2004
85%	85%	85%	85%

**Educ - Vocational Rehabilitation**  
**Vocational Rehabilitation**

- C. The percentage of employers who are satisfied with the employee referred to them will be at least 85%.

Actual Results			
1997	1998	1999	2000
N/A	N/A	100%	100%
Projected Results			
2001	2002	2003	2004
85%	85%	85%	85%

4. Ensure that client employment outcomes and wages earned are appropriate and retained over time.

- A. The percentage of individuals determined to have achieved competitive or self-employment with earnings equivalent to at least the minimum wage rate, who have maintained their employment and earnings 6 and 12 months after exiting the VR program shall be no less than 80%. Please note this is a change in Federal requirements.

Actual Results			
1997	1998	1999	2000
N/A	N/A	N/A	N/A
Projected Results			
2001	2002	2003	2004
80%	80%	80%	80%

- B. The percentage of significantly disabled individuals determined to have achieved competitive or self-employment with earnings equivalent to at least the minimum wage rate, who have maintained their employment and earnings 6 and 12 months after exiting the VR program shall be no less than 75%. Please note this is a change in the Federal requirements.

Actual Results			
1997	1998	1999	2000
N/A	N/A	N/A	N/A
Projected Results			
2001	2002	2003	2004
75%	75%	75%	75%

5. Ensure that Idahoans with disabilities are served/rehabilitated in the most economical (to the taxpayer) means available and that resources resulting from improved efficiencies are reallocated to client services.

- A. The percentage of funds expended by the division on direct client services (T&B) including services provided directly by staff shall not be less than 90% of the division's annual appropriation.

Actual Results			
1997	1998	1999	2000
89.74%	89.85%	90.39%	88.73%
Projected Results			
2001	2002	2003	2004
90%	90%	90%	90%

- B. A positive return to the Idaho economy will be effected by each IDVR rehabilitated client through increased taxes on higher income and by reduced public assistance payments. This shall be expressed in a ratio of dollars returned per dollar invested.

Actual Results			
1997	1998	1999	2000
\$2.00	\$2.23	\$2.26	\$2.20
Projected Results			
2001	2002	2003	2004
\$1.00+	\$1.00+	\$1.00+	\$1.00+

## **Educ - Vocational Rehabilitation**

---

### **Program Results and Effect:**

Idahoans with disabilities who are served by the division and who enter employment will experience increased earnings over their lifetime over what they would have experienced without IDVR assistance. They will be contributing members of the Idaho commonwealth. Idaho will benefit in terms of reduced government support (both direct and indirect) of people who are disabled since they will become partially or wholly self-supporting through the fruits of their employment endeavors.

For more information contact Barry Thompson at 334-3390.

**Educ - Vocational Rehabilitation  
State Epilepsy Program**

**Description:**

Comprehensive Epilepsy Service

**Major Functions and Targeted Performance Standard(s) for Each Function:**

1. Provide services to Idaho families, children and youth affected by epilepsy.

- A. Serve 2,000 Idahoans in FY 2000 through 2003. (These projections reflect current funding levels and do not correspond with the Foundation's Strategic Plan as this contract excludes Ada County services.)

Actual Results			
1997	1998	1999	2000
1,889	1,957	2,050	3,075
Projected Results			
2001	2002	2003	2004
2,000	2,000	2,000	2,000

- B. To meet projections within 5% annually. Results for 1997 were lower than projected since results were from a 6-month contract and projections were based upon a renewal of the 12-month contract. 1998 results were lower than projected due to fewer funds appropriated and staff turnover.

Actual Results			
1997	1998	1999	2000
-33%	-30%	+3%	+53%
Projected Results			
2001	2002	2003	2004
5%	5%	5%	5%

- C. Client satisfaction survey will show that more than 90% of persons interviewed found the services helpful.

Actual Results			
1997	1998	1999	2000
98%	94%	97%	97%
Projected Results			
2001	2002	2003	2004
90%	90%	90%	90%

2. Provide health education/training to public groups and to schools.

- A. Reach 300 individuals in FY 1999 through 2002.

Actual Results			
1997	1998	1999	2000
394	293	263	205
Projected Results			
2001	2002	2003	2004
300	300	300	300

- B. To meet projections within 5% annually. (1997 results reflect a 6 month contract instead of the 12 month contract upon which the projections were based. Therefore, results are substantially lower than projections. Please note that since the Epilepsy Foundation's Board of Directors has determined that the provisions of indirect services (outreach to those who do not have epilepsy or some direct association with someone who does) is a lower priority than the provision of its other services. Projections have been reduced accordingly to a realistic level.

Actual Results			
1997	1998	1999	2000
-80%	-81%	-12%	-32%
Projected Results			
2001	2002	2003	2004
90%	90%	90%	90%

## Educ - Vocational Rehabilitation State Epilepsy Program

---

C. 85% of those responding to the presentation evaluation will rate it overall at a "5" (excellent).

Actual Results			
1997	1998	1999	2000
83%	95%	90%	95%
Projected Results			
2001	2002	2003	2004
85%	85%	85%	85%

### Program Results and Effect:

Working with and on behalf of Idahoans with epilepsy to overcome the problems associated with this disorder, persons with epilepsy achieve a better and higher quality of life. This highly cost effective program improves their economic status, and the people of the State realize both tax savings (through less reliance on public programs) and increased tax revenues (through improved employment opportunities).

Numbers served in health education / training decline further because Function 1 is a higher priority (as determined by the Epilepsy Foundation's Board of Directors) and those services involving families and children have become more complex and time-consuming. Attention and time commitment is moved from Function 2 to Function 1 as the priority need. Epilepsy prevention and first aid should be increased as funding allows.

For more information contact Barry Thompson at 334-3390.



**Educ - Vocational Rehabilitation  
State Independent Living Council**

**Description:**

The State Independent Living Council promotes a philosophy of independent living, including a philosophy of consumer control, peer support, self-help, self determination, equal access and individual and system advocacy, in order to maximize the leadership, empowerment, independence and productivity of individuals with disabilities and the integration and full inclusion of individuals with disabilities into the mainstream of society

**Major Functions and Targeted Performance Standard(s) for Each Function:**

1. Develop, monitor and evaluate the implementation of the State Plan for Independent Living.

A. State Plan will be submitted to Rehabilitation Services Administration (RSA) every 3 years as required by law.

Actual Results			
1997	1998	1999	2000
-	every 3 years	-	-
Projected Results			
2001	2002	2003	2004
every 3 years	-	-	every 3 years

B. Report to RSA on monitoring implementation of Plan on or before December 30, as required by federal law.

Actual Results			
1997	1998	1999	2000
December 24, 1997	February 22, 1999	January 18, 2000	December 30, 2000
Projected Results			
2001	2002	2003	2004
December 30, 2001	December 30, 2002	December 30, 2003	December 30, 2004

C. Submit Annual Report to the Governor within 90 days of end of fiscal year.

Actual Results			
1997	1998	1999	2000
February 26, 1998	April 15, 1999	April 28, 2000	December 30, 2000
Projected Results			
2001	2002	2003	2004
December 30, 2001	December 30, 2002	December 30, 2003	December 30, 2004

D. Participation of people with disabilities involved in development of the State Plan for Independent Living ( SPIL ) to increase 5% with each subsequent 3-year SPIL.

Actual Results			
1997	1998	1999	2000
-	168	-	-
Projected Results			
2001	2002	2003	2004
176	-	-	185

E. Strategic Plan to be submitted every three years to Division of Financial Management (DFM) to coincide with submission of federal state plan for independent living.

Actual Results			
1997	1998	1999	2000
-	July 24, 1998	-	-
Projected Results			
2001	2002	2003	2004
July 1, 2001	-	-	July 1, 2004

## Educ - Vocational Rehabilitation State Independent Living Council

2. Support the Centers for Independent Living (CIL's) and advocate for Independent Living services.
  - A. Increase funding from state, federal and private sources for services through Idaho Centers for Independent Living \$5,000 per year.

Actual Results			
1997	1998	1999	2000
\$28,927	\$11,641	\$44,811	\$65,644
Projected Results			
2001	2002	2003	2004
\$70,644	\$75,644	\$80,644	\$85,644

- B. Work with at least 5 groups working on the issue of home ownership/affordable housing for people with disabilities.

Actual Results			
1997	1998	1999	2000
5	5	5	5
Projected Results			
2001	2002	2003	2004
5	5	5	5

- C. Maintain representation on at least two groups that have significant policy impact on transportation for people with disabilities.

Actual Results			
1997	1998	1999	2000
2	1	2	2
Projected Results			
2001	2002	2003	2004
2	2	2	2

3. Gather information, conduct studies and analysis, develop model policies, conduct training on the Independent Living Philosophy and outreach to underserved and underserved populations.
  - A. Conduct at least two press conferences annually to inform and acquire input from the public regarding activities of the SILC and CIL's.

Actual Results			
1997	1998	1999	2000
2	3	2	2
Projected Results			
2001	2002	2003	2004
2	2	2	2

- B. Increase biennial statewide conference attendance 5% with each subsequent conference.

Actual Results			
1997	1998	1999	2000
180	175	-	150
Projected Results			
2001	2002	2003	2004
-	158	-	166

- C. Provide regional issue training biennially for people with disabilities, to increase 10% per odd year.

Actual Results			
1997	1998	1999	2000
-	153	168	-
Projected Results			
2001	2002	2003	2004
185	-	203	-

**Educ - Vocational Rehabilitation  
State Independent Living Council**

---

D. Secure written evaluations from at least 60% of conference and training participants by the year 2004 to measure program effectiveness.

Actual Results			
1997	1998	1999	2000
26%	26%	35%	18%
Projected Results			
2001	2002	2003	2004
45%	50%	55%	60%

**Program Results and Effect:**

The State Independent Living Council provides funding assistance to the Centers for Independent Living, which directly impacts people with disabilities. The SILC gathers information from the community in order to establish greatest need and then pursues a course of action, as described in the Strategic Plan, to meet those needs. Further, the SILC advocates for Independent Living services for Idahoans through assistance, grants and legislation which will increase funding for the CIL's.

The SILC provides training and development opportunities to people with disabilities through regional training and a statewide conference every other year, and develops strategies to change policies which create accessible transportation and housing opportunities for people with disabilities.

The SILC relies on outcome-based criteria to determine the success of its programs.

The overall effect of the SILC is the improved quality of life for people with disabilities in the State of Idaho.

For more information contact Kelly Buckland at 334-3800.